

Excellent Conversations = More Insurance Policies Sold

Acqueon AiQ™ shows reps how to win more quotes & provide amazing 5-star customer experiences. Close 21% more quotes in just 45 days and score 100% of calls in real-time.

BREAK INSURANCE RECORDS IN JUST 45 DAYS



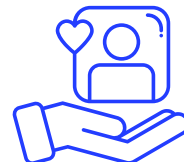
25%

Increase in
CSAT Scores



75%

Faster Ramp Time



90 sec

Faster
Customer
Service

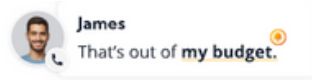
LEARN HOW REAL-TIME CONVERSATIONAL
INTELLIGENCE CAN WORK FOR YOU

www.acqueon.com

Guide Every Rep to Say What's Proven to Sell

No more saying the wrong things in make-or-break moments.

- Acqueon AiQ's Dynamic Prompts show reps phrases that win the quote, exactly when they need to see them
- Alerts notify managers of key moments in sales conversations
- Live Listen & Chat lets managers instantly improve call outcomes

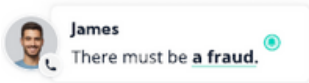


Budget

Let's see if we can find an option that works with your budget.

Aside from price, how well does the product we discussed match what you were looking for?

I understand. Let's see if we can find an option that works with **your budget**.



Fraud

That must be frustrating.

When did you file a police report?

When can you email or fax a copy of

Once received, I'll notify our client, which will open a fraud investigation to look further into this.

Expedite Claims & Customer Service

When reps instantly know the answers to every question a customer has, handle times shrink & customers feel supported.

- Dynamic Prompts instantly show reps the answers, avoiding call holds & transfers
- Sticky Notes distribute product updates and information about catastrophic events instantly

Take QM to the Next Level

Get 100% real-time coverage without big teams, giant spreadsheets or hours of call recordings.

- Real-Time Quality Management automatically scores every call with less than five minutes of setup
- Scores View allows managers to understand and fix the root causes of low call quality
- The QM Dashboard shows how your entire floor is doing, right now

Agent	Overall	Compliance	Opening
Zach Morris	76%	98%	99%
Kelly Kapowski	85%	85%	91%
Lisa Turtle	94%	94%	84%
Screech Powers	87%	87%	76%
AC Slater	93%	93%	84%
Jessie Spano	91%	82%	92%