

Acqueon Identity

The Zero Knowledge Network for Trusted Identity in the Contact Center & Beyond



Acqueon’s Identity Solution combines biometric and behavioral identity verification, device authentication, Zero-Knowledge cryptography, and mobile messaging through an individually encrypted private connection between the mobile device, the existing call center infrastructure and the enterprise IT environment.

3X | OUTBOUND CONNECT RATES

 | MAKE AUTHENTICATION INSTANT

 | ELIMINATE FRAUD

Trusted Digital Relationships

Acqueon makes it simple and secure to verify a customer’s identity and then use it to dramatically reduce fraud and friction throughout the customer journey, across channels and overtime, on both inbound and outbound communications.

Pre Call Identity Verification

Instantly verify a customer’s identity using biometrics on their mobile device prior to connecting a call. Zero-Knowledge technology provides the highest level of security and privacy for personal data, making data privacy and PCI compliance a snap.

Verified Communications

Fundamentally solved from the network up to cover the full contact center customer journey

\$ | **Inbound Caller Authentication**
Save \$/call, authenticate in seconds, veracity of 1: million

3X | **Outbound Digital + Voice**
3X increase in connection rates

99.98% | **Omni-Channel Authentication**
99.98% Elimination of synthetic identity Fraud